

Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

Project Name: Provision of Professional Services

Project Address: CentralEast Cluster Eskom Real Estate

Scope of the project:

The Establishment of an Enabling Agreement with a maximum Panel of 10 consultants for the Provision of Professional Services for Architectural Services for Eskom Properties Management in the Free State and KwaZulu/Natal Operating Units in the Central East Cluster, on an as when required basis.

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26/02/2024

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Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

Content

			Page
1.	Int	ntroduction	4
2.	Su	Supporting Clauses	5
	2.1	Scope	5
	2.1	2.1.1 Purpose	5
	2.1	2.1.2 Applicability	5
	2.2	Normative/Informative References	5
	2.2	2.2.1 Normative	5
	2.2	2.2.2 Informative	6
	2.3	Definitions	7
	2.4	Abbreviations	8
	2.5	Related/Supporting Documents	9
3	Sp	Specification	9
	3.1	Scope of work	9
	3.2	Legal Compliance	10
	3.2	3.2.1 Section 37(2) (Legal) Agreement	10
	3.2	3.2.2 Hazardous work by children (Child Labour)	10
	3.2	3.2.3 OHS Act	11
	3.2	3.2.4 Legislative compliance	11
	3.3	Eskom Requirements	11
	3.3	3.3.1 Appointment of a contractor	11
	3.3	3.3.2 Appointment of sub-contractors	11



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

	3.3	.3 SHE policy	. 11
	3.3	.4 COID	.12
3	3.4	Substance Abuse	. 12
3	3.5	Eskom Life Saving Rules	. 12
	3.5	.1 Medicals	.13
3	3.6	Appointments	. 14
3	3.7	Working at Height Procedure	.14
	3.7	.1 General Requirements	. 14
	3.7	.2 Roof work (refer to 32- 418)	. 15
3	3.8	Risk Assessments	.16
3	3.9	Safe Work Procedures and Practices /Safe Operating	.16
3	3.10	Personal Protective Equipment Requirements	.16
3	3.12	Incident Investigation	. 17
3	3.13	Emergency Management	. 18
	3.1	3.1 Non-Conformance and Compliance	. 18
4	Acc	ceptance	. 18
5	Re	visions	. 18
6	De	velopment Team	. 19



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

1. Introduction

Eskom Real Estate's responsibility and commitment is to ensure a safe working environment is in line with its Safety, Health, Environmental and Quality Policy, along with legislative obligations.

This SHE specification is Eskom Real Estate's minimum requirements which are required to be met for the specific contract and for the duration of the contract period by contractors and where required, the delivery organisation.

The contractor is expected to develop a SHE plan which meets these requirements as well as all the relevant applicable legislation they conform to.

Eskom Real Estate is in no way assumes the contractor's legal responsibilities. The contractor is and remains accountable for the quality and the execution of his/her health and safety programme for his/her employees and appointed contractor employees.

This SHE specification reflects minimum requirements and should not be construed as all encompassing.

Note 1: All the requirements listed hereunder are in relation to the contract and do not supersede or replace any organizational SHE requirements.

Where requirements listed are already in place, then the organisational requirements must be taken cognisance of and listed in the respective SHE plans. If there are any additional Eskom and or legislative requirements listed in the SHE specification, then these must be addressed.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

2. Supporting Clauses

2.1 Scope

This SHE specification lists the legislative and Eskom Real Estate's requirements and where applicable, any requirements pertaining to Local Authorities / Municipal by-laws / Environmental legislation that must be met by the contractor.

2.1.1 Purpose

This document will provide a standardised approach to the compilation of SHE specifications throughout Eskom Real Estate's for contracts, standards and NEC 3 contracts.

2.1.2 Applicability

This SHE specification is applicable to any contracting organisation who intends tendering for the contract.

2.2 Normative/Informative References

Parties using this document shall apply the most recent edition of the documents listed in the following paragraphs.

2.2.1 Normative

- [1] Basic Conditions of Employment Act No 75 of 1997.
- [2] Occupational Health and Safety Act and Regulations No 85 of 1993.
- [3] National Road Traffic Act 93 of 1996.
- [4] 32-37 Eskom Substance Abuse Procedure.
- [5] 32-136 Contractor Health and Safety Requirements
- [6] 240-62196227 Life- saving Rules
- [7] 32-95 Environmental, Occupational Health and Safety Incident Management Procedure
- [8] 32-727 SHEQ Policy
- [9] 32-418 Working at Heights Procedure



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

2.2.2 Informative

- [10] Tobacco Products Control Act 83 of 1993 (Updated 2011.05.19)
- [11] SANS 1186 Symbolic Safety Signs
- [12] Constitution of the Republic of South Africa No 108 of 1996



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

2.3 Definitions

Definition	Explanation
Baseline risk assessment	(32-520) baseline operational risks refer to the health and safety risks associated with all standard processes and routine activities in the business
Controlled disclosure	controlled disclosure to external parties (either enforced by law, or discretionary).
Client	Eskom representative (Internal – Asset Owner), also referred to as the contract administrator/custodian or agent or project manager (as defined in the contract). He/she is the person responsible for ensuring that the works or services are executed in terms of the contract, as well as adherence to legislation pertaining to the contract.
Competent person	(OHS Act) means any person having the knowledge, training, experience, and qualifications, specific to the work or task being performed, provided that, where appropriate, qualifications and training are registered in terms of the South African Qualifications Authority Act, 1995 (Act No. 58 of 1995)
Contractor – includes appointed contractor	means an employer as defined in section 1 of the Act who performs contract work and includes principal contractors
Consultant	means a person providing professional advice
Duty of care to the environment	(32-136) anybody who causes or has caused or may cause significant pollution or degradation of the environment must take reasonable measures to prevent such pollution or degradation from occurring, continuing, or recurring. If such harm to the environment is authorised by law or cannot reasonably be avoided or stopped, such person must minimise and rectify such pollution or degradation of the environment
Employee	(OHS Act) means, subject to the provisions of subsection (2), any person who is employed by or works for an employer and who receives or is entitled to receive any remuneration or who works under the direction or supervision of an employer or any other person
Employer	(OHS Act) means, subject to the provisions of subsection (2), any person who employs or provides work for any person and remunerates that person or expressly or tacitly undertakes to remunerate him/her, but excludes a TES (ex labour broker) as defined in section 1(1) of the Labour Relations Act 1956 (Act No. 28 of 1956)
Eskom requirements	Eskom requirements flowing from directives, policies, standards, procedures, specifications, work instructions, guidelines, or manuals
Hazard	(OHS Act) means a source of, or exposure to, danger
Hazard identification	(OHS Act) means the identification and documenting of existing or expected hazards to the health and safety of persons, which are normally associated with the type of construction work being executed or to be executed
Health and safety file	(OHS Act) means a file or other record, containing the information in writing required by the construction regulations.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

Definition	Explanation	
Health and safety plan	(OHS Act) means a site, activity or project specific document plan in accordance with the client's health and safety specifications.	
Health and safety requirements	means comprehensive health and safety requirements for a contract, project, site, and scope of work. This specification is intended to ensure the health and safety of persons, both workers and the public, and the duty of care to the environment. The health and safety requirements must be specific to each contract, project, site, and scope of work	
Organisation	may be defined as a group of individuals (large of small) that is cooperating under the direction of executive leadership in accomplishment of certain common objects	
Responsible Manager Is a Manager of a department, section or operating/busines been appointed as part of the Eskom delegation of authority paim to assist the applicable 16(2) assigned person in executing in terms of the Occupational Health and Safety Act		
Risk assessment	(OHS Act) means a programme to determine any risk associated with any hazard at a construction site in order to identify the steps needed to be taken to remove, reduce, or control such hazard.	
Service provider	any private person or legal entity that provides any service(s) to Eskom for compensation	
The Act	(OHS Act) means the Occupational Health and Safety Act No. 85 of 1993, as amended, and the Regulations thereto	
Visitor	Any person visiting a workplace with the knowledge of, or under the supervision of, an employer.	

2.4 Abbreviations

Abbreviation	Description
BU	Business Unit
CE	Chief Executive
COID Act	Compensation for Occupational Injuries and Diseases Act
DoL	Department of Labour (Inspection and Enforcement services – Provincial office)
EP	Emergency Preparedness
EAP	Employee Assistance Program
GAR	General Administrative Regulations
GSR	General Safety Regulations
LDV	Light Delivery Vehicle
OHS Act	Occupational Health and Safety Act and Regulations, 85 of 1993



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

Abbreviation	Description
SABS	South African Bureau Standard
SANS	South African National Standard

2.5 Related/Supporting Documents

Eskom Real Estate's OHS Act section 37(2) agreement to be signed at procurement during the signing of the NEC contract, it is the responsibility of the project manager to ensure that the 37(2) agreement is signed, and a copy be kept in the contractor file at procurement.

3 Specification

3.1 Scope of work

The Establishment of an Enabling Agreement with a maximum Panel of 10 consultants for the Provision of Professional Services for Architectural Services for Eskom Properties Management in the Free State and KwaZulu/Natal Operating Units in the Central East Cluster, on an as when required basis.

The essential functions of each work stage relevant to the service are identified hereafter as follows:

Stage 1: Inception

Stage 2: Concept and viability (concept design)

Stage 3: Design Development

Stage 4: Documentation and procurement

Stage 5: Construction

Stage 6: Close-out

Specialized professional and other services.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

The Scope of Work is for the Consultant to provide professional services for architectural, engineering, quantity surveying, clerk of works and town planning services on an as-and-when required basis for Property Management department.

3.2 Legal Compliance

3.2.1 Section 37(2) (Legal) Agreement

A section 37(2) agreement must be signed between Eskom Real Estate and the principal contractor at the time of awarding the contract. The principal contractor must ensure that a section 37(2) agreement is compiled between the principal contractor and all their appointed contractors for the contract.

The original copy of the section 37(2) agreement must be retained by the contractor and a copy retained by the responsible project manager.

A copy of all the agreements must form part of the respective contractor's SHE files

3.2.2 Hazardous work by children (Child Labour)

The constitution of the Republic of South Africa, in the "Bill of Rights" is clear on the rights of children, especially when it comes to:

- 17.being protected from exploitative labour practices.
- 18. not to be required or permitted to perform work or provide services that
 - i. is inappropriate for a person of that child's age; or
 - ii. place at risk the child's well-being, education, physical or mental health or spiritual, moral or social development and the Basic Conditions of Employment Act, Chapter six Section 43 "Prohibition of employment of children".

Before resorting to the use of child labour, due consideration must be given to the rights of the child in terms of the constitution. Where work is being performed which is not prohibited in terms of the constitution, then such work must be conducted in terms of the OHS Act "Regulations on Hazardous Work by Children in South Africa" with emphasis on paragraph 2 Purpose and Interpretation. Eskom does not condone the use of child labour and therefore all effort must be exercised, and child labour should not be used.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

3.2.3 OHS Act

The principal contractor and appointed contractors shall have an up-to-date copy of the OHS Act and regulations which will be available to all employees.

3.2.4 Legislative compliance

All contractors will comply with all the legislation pertaining to this contract being:

- The Constitution of the Republic of South Africa (particularly Section 24 of the Bill of Rights).
- Occupational Health and Safety Act 1993 (Act 85 of 1993) and its Regulations.
- Compensation for Occupational Injures and Diseases Act.
- National Road Traffic Act 93 of 1996.

3.3 Eskom Requirements

All contractors shall, before commencement of the project ensure that all their employees are familiar with the relevant Eskom Real Estate, SHE documentation that is applicable to contract services.

3.3.1 Appointment of a contractor

The principal contractor will be appointed by Eskom Real Estate on the awarding of the contract and will be responsible and accountable for all legislative and Eskom Real Estate's requirements for the duration of the contract.

3.3.2 Appointment of sub-contractors

The principal contractor may appoint contractors to assist in the contract. All appointments shall be done in writing and will form part of the SHE Plan that is required to be submitted to Eskom Real Estate. Adequate training and instruction must be given to the appointees and the principal contractor must ensure that all the appointed contractors understand their roles and responsibilities.

Note: Copies of contractor appointments must be kept in the respective SHE files.

3.3.3 SHE policy

A SHE policy is a statement of intent and a commitment by the organisation's CE and senior management in relation to the relevant SHE roles and responsibilities, the achievement of their strategic objectives, values of integrity, customer satisfaction, excellence, and innovation.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

The principal contractor and all appointed contractors, if already not in place, will be required to compile an organisational SHE policy in line with their SHE responsibilities. The policy must be signed by the organisation's CE or the appointed assistant to the CE OHS Act Section 16(2). The policy must be displayed in a prominent place within the workplace. A copy of the policy must be filed in the contractor SHE files and attached as an annexure in the SHE Plan.

3.3.4 COID

The principal contractor and all his/her appointed contractors shall be registered with an appropriate employment compensation commissioner and have available a valid letter of good standing (LoG) from such commissioner. The obligation lies with the contractors to ensure that the LoG remain valid throughout the contract period, failing which the respective contractor would be issued with a prohibition notice. A copy of the LoG must be filed in the contractor SHE files.

3.4 Substance Abuse

Alcohol and substance abuse poses a significant threat to any business, more so in industrial incidents and the driving of vehicles. Eskom is therefore, entitled to take reasonable steps to ensure that intoxicated persons are identified and prevented from entering Eskom Real State (Free State).

General Safety Regulation 2A is clear on the legal stance regarding intoxication.

The alcohol and drug permissible level is 0%.

All contractors shall comply with Eskom's procedure 32-37 ("Substance Abuse Procedure"), considering that this is an Eskom Life-saving Rule number 4: BE SOBER"), this means anyone entering the Eskom Real Estate will be subjected to ad hoc alcohol testing.

Contractors are encouraged to compile their own manual and to carry out regular alcohol testing of their own employees. The legislative alcohol level is deemed to be zero.

Test records must be treated as "Confidential" and filed in the employees' personal file.

3.5 Eskom Life Saving Rules

Eskom KZN-OU views health and safety in high esteem and encourages that any organisation who performs work for Eskom in adopt the same view.

Five Life-saving rules have been developed that will apply to all Eskom Employees, agents, consultants, and **contractors**. Failure to adhere to these rules by any Eskom employee or employee



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

of a Principal Contractor or appointed contractor will be considered a serious transgression. These rules are being implemented to prevent serious injury or death of any employee, labour broker or contractor working in any area within Eskom.

If any contractual work will be performed on any Eskom premises (including delivery of any product), then the rules **shall be obeyed** by any contractor and their employees.

The rules are:

RULE	DESCRIPTION OF RULE
D 4	OPEN, ISOLATE, TEST, EARTH, BOND, AND/OR INSULATE BEFORE TOUCH
Rule 1	(That is plant, any plant operating above 1000 V)
	HOOK UP AT HEIGHTS
Rule 2	Working at height is defined as any work performed above a stable work surface or where a person puts himself/herself in a position where he/she exposes himself/herself to a fall from or into.
	BUCKLE UP
Rule 3	No person may drive any vehicle on Eskom business and/or on Eskom premises:
	Unless the driver and all passengers are wearing seat belts.
D. L. 4	BE SOBER
Rule 4	No person is allowed to be under the influence of intoxicating liquor or drugs while on duty
	PERMIT TO WORK
Rule 5	Where an authorisation limitation exists, no person shall work without the required permit to work.

3.5.1 Medicals

Note: Eskom Central East Cluster will only accept medical surveillances conducted by an Occupational Health Practitioner who holds a qualification in occupational health.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

- 1. Principle contractors must ensure that their employees and their appointed contractor employees have a medical surveillance program whereby their employees undergo entry, periodic and exit medical fitness examinations.
- In order for the appropriate medical examinations to be conducted, each employee
 must have a man job specification, which must indicate the description of work, list of
 hazards and potential occupational exposure limits, physical hazards and required
 physical attributes.
- 3. Medical fitness certificates shall be renewed annually for employees who are working on site. This shall be maintained until completion of the contract.
- 4. The Principal Contractor must ensure that his / her employees and appointed contractor employees have undergone pre-entry medical examination before starting work on the contract.
- 5. The principal contractor shall provide a documented process for managing those employees who are issued with a conditional certificate of fitness.

3.6 Appointments

For the duration of the contract, the principal contractor and all appointed contractors shall appoint competent employees who will meet the requirements of the OHS Act. Where appointments are made, contractors shall ensure that the appointees have been suitably trained and or informed of their responsibilities before getting them to accept such appointment. The relevant statutory appointments shall be made in accordance with the requirements of the OHS Act which includes the requirement of a competent person being appointed in the relevant roles.

3.7 Working at Height Procedure

3.7.1 General Requirements

Wherever reasonably practicable, preference is given to the performance of work at ground level as opposed to the elevated position.

Where work in an elevated position is necessary, preference is given to fall prevention measures such as, but not limited to, effective barricading and the use of work platforms. Persons may only work from a fall risk position if a site-specific fall protection plan is in place and correctly implemented and consists of the following:

All appointments for the fall protection plan developer and implementer are in place.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

- 1. Baseline risk assessment, which is specific and incorporates the working at height risk assessment, as well as the site-specific risk assessment, has been completed for the work to be conducted.
- 2. Safe working procedure/task analysis and work instructions, approved by a competent person, are in place.
- 3. A fall rescue plan, along with necessary equipment and trained rescuers, is in place.
- 4. Appropriate training, as determined by the risk assessment, has been provided.
- 5. Appropriate height safety equipment and personal protective equipment have been issued to the individual.
- 6. There are equipment inspection procedures and up-to-date inspection records.
- 7. Individuals are medically fit to work at height, and records of this are kept.
- 8. A site-specific risk assessment is performed.

While work is in progress, adequate warning signs and/or barricades shall be used in all areas where there is a risk of persons being injured by materials or equipment falling from the work area. Barricades should be continuous and easily visible.

A drop zone shall be established with appropriate warning signs and barricading, warning personnel below of workers above and potential falling objects.

Every employer shall ensure that work at height is:

- 1. properly planned.
- 2. appropriately supervised; and
- 3. carried out in a manner that is, as far as is reasonably practicable, safe and that its planning includes the selection of work equipment.

3.7.2 Roof work (refer to 32-418)

Where roof work is to be performed, a risk assessment must be carried out prior to climbing on to the roof to determine the hazards (stability, suitability strength etc.), consequences of climbing and control measures that are required



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

3.8 Risk Assessments

It is a legal requirement in terms of Section 8 (2)(d) of the OHS Act for an employer to carry out risk assessments to establish what hazards to the health and safety or persons are attached to any work which is performed, any article or substance which is, handled, stored, transported. A risk assessment is defined as an identification of the hazards present in an organisation and an estimate of the extent of the risks involved, taking into account whatever precautions are already being taken. It is essentially a three-stage process:

- identification of all hazards.
- evaluation of the risks.
- measures to control the risks.

Risk assessments are required to be maintained. This means that significant changes to a process or activity, or any new process or activity should be subjected to a risk assessment and that if new hazards come to light during the work process, then these should also be subjected to risk assessments. Risk assessments for long term processes should be periodically reviewed and updated. Method statements or written safe work procedures are an effective method as information and record of the way jobs / tasks must be performed. Prior to start of work, risk assessments on every job / task are ideal to allow managers and employees to assess any inherent risks that could have been overlooked during the initial risk assessment or any changes that might have occurred in a period of absence. In particular, if a job / task is extended over a day or halted due to inclement weather.

3.9 Safe Work Procedures and Practices /Safe Operating

There must be written safe work procedures for all activities, the safe work procedures must be aligned with the risk assessments.

3.10 Personal Protective Equipment Requirements

- 1. The principal contractor must provide a detailed programme that includes the issuing, maintenance, and replacement of PPE for all his employees and appointed contractors on site.
- 2. All contractors shall comply with the requirements of GSR 2 of the OHS Act.
- 3. The risk-based PPE matrix must be compiled detailing the types of PPE that is required to be issued to employees performing the respective tasks.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

- 4. Where there are unusual instances where activities require additional type of PPE, then a risk assessment must be conducted where such PPE requirements will be identified, and the issuing be carried out.
- 5. All contractors shall ensure that their visitors wear and use the correct PPE whilst on worksites.
- 6. Where PPE is required and visitors are not in possession of, then it is the individual contractor's responsibility to provide the PPE.
- 7. All PPE purchased and used by all contractor employees including visitors must comply with the relevant SANS standards.
- 8. Where deemed as a requirement, then high visibility vests shall be worn.

3.11 Work in confined space

Confined space means an enclosed, restricted or limited space in which, because of its location or any work activity carried on therein, a hazardous substance may accumulate or an oxygen deficiency atmosphere may occur, and includes any chamber, tunnel, pipe, pit, sewer, container, valve, pump or similar construction equipment, machinery or object in which a dangerous liquid or a dangerous concentration of gas ,vapour ,dust or fumes may be present

All persons entering into confined spaces must ensure that they familiar with the relevant dangers, risks, hazards, health, and safety precautions that must be implemented to avoid injuries, and operate within the perimeters of the required statutory requirements such as environmental Regulations for Workplaces & General Safety Regulations

3.12 Incident Investigation

All incidents shall be investigated in terms of OHS Act General Administrative Regulations 8 and 9, using Eskom Procedure 32-95 as a reference, and where injuries as contemplated in sections 24 and 25 have been sustained, be reported to the Department of Labour.

Contractors shall use the standard General Administrative Regulation Annexure 1 "Recording of an Incident" form for all incident investigation reports. The objective of incident investigation should not only be a legal requirement but should establish why and how the incident occurred and find out the real root cause of the incident and to decide on precautionary measures that are required to address the root cause to prevent any further recurrences of the same or similar incidents.



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

3.13 Emergency Management

The art of emergency preparedness and response is to minimise the effects of any emergency and to restore normal activities as soon as practical. Periodic emergency drills must be undertaken to test the effectiveness of the plan. This must be recorded and provided on request.

3.13.1 Non-Conformance and Compliance

- Any non-compliance to any health and safety requirement in this SHE specification is subject to discipline in terms of the Eskom Procurement and Supply Management Procedure.
- 2. Principal contractors are required to implement a non-conformance procedure (if not already in place) for issuing to contractors for transgressions. The procedure can include "quality" related non-conformance issues. Similarly, appointed contractors must implement a non-conformance procedure.
- 3. The procedure for the issuing and closing off of non-conformance reports shall be strictly adhered to.
- 4. Contractor project management must monitor the close out non-conformances issued, in not doing so, any recommendations made may not be implemented.
- 5. Where non-conformances are issued by Central East Cluster Eskom Real Estate, then one of the close-out steps of the procedure will be for the offender to be called by the responsible project manager to explain the non-conformance issued and what plan is in place to prevent a recurrence of the non-conformance.
- 6. Should the contractor fail to provide adequate PPE to their employees for the tasks being performed and/or to visitors; failure to enforce the wearing of such PPE will be viewed as a transgression of the legislative and Eskom requirements

4 Acceptance

Nill.

5 Revisions

Date	Rev.	Compiler	Remarks



Template Identifier	240-73198256	Rev	2
Document Identifier		Rev	1
Effective Date	20 February 2016		
Review Date	February 2021		

Date	Rev.	Compiler	Remarks
August 2015	0	F Pooe	This provides the initial SHE specification requirements that must be met by the relevant contractors who have been awarded a contract for the work to be performed for Eskom.
August 2023	1	F Dube	This provides the initial SHE specification requirements that must be met by the relevant contractors who have been awarded a contract to provide Professional Services in Eskom CentralRast Cluster.

6 Development Team

- T.R Magagula
- F Pooe